

Getting Started:



Download the Microsoft Authenticator app on a personal smart device (phone, tablet etc.)

Open the app, select + and "Add work or school account" then

select "sign in"



Sign in using your NID@ucf.edu email address and NID password





Register your device by selecting "Register" and then select "Finish"



Helpful Tips:

Make sure you add more than one sign-in method for your Microsoft Authenticator app. Adding your phone number is highly recommended to easily log in to a new device if you don't

have the password handy.



<u>Do not delete</u> the Microsoft Authenticator app from your phone. If you delete the app, you may have to re-download the app and re-register your device to access webcourses@UCF (Canvas), your UCF email and more.



Encountering technical issues? Read through this guide for step-by-step support.

Still need help? Contact IT Support: Phone: 407.823.5117 | Email: ITSupport@ucf.edu | <u>Submit a Ticket</u>

