How to Sign In to Your New UCF.edu Email

A step-by-step guide for UCF students

1. Confirm that you have received a confirmation email from Accelerate365@ucf.edu that your Knights Mail has been migrated to your new ucf.edu email. Do not sign into your NID@ucf.edu account if you have not been notified that your email has officially been migrated.

2. Visit https://www.webmail.ucf.edu/ to sign in to your new email account. Using the previous Knights Mail sign in will not work.

3. Type in your NID followed by @ucf.edu under the "Account" field and your NID password under the "Password" field. If you do not know what your NID is, visit https://my.ucf.edu/ and select “What is my NID?” right below the gold sign-in button.

4. Click "Sign on" and log in with Multi-Factor Authentication.

5. Congratulations! You have successfully logged in to your new UCF email.

For more information on the Student Email Migration project, visit https://it.ucf.edu/studentemailmigration/project/

If you encounter any technical issues, please contact IT Support
Phone: 407.823.5117
Email: itsupport@ucf.edu
Service Ticket: Click Here