Possible Signs of a Security Incident

If you are experiencing issues with your computer or a resource located on the network it is recommended to first check with the UCF Service Desk to rule out common problems.

Signs of a Denial of Service Attack

- The network appears to be running slower than usual or there is no connection at all. (opening files or visiting websites)
- Unable to reach a University website, resource, or any public website or resource available through the internet.
- Mailbox is inundated with spam to the point that no legitimate e-mails can be delivered.
- The hard drive has suddenly become full

Signs of Malicious Code (Virus, Malware, Spyware, Rootkits)

- Computer is running abnormally slow or crashes for no apparent reason
- Files are being deleted or becoming corrupt
- Internet homepage is different and/or there are additional components added to the browser
- Pop-up ads are always appearing on the desktop
- Random Windows error messages appear
- The mouse cursor moves around without any interaction

Signs of Unauthorized Access

- Computer is not in the same physical condition that it was left in
- Files and folders have been added, deleted, or changed
- You witness someone using a system or using credentials that do not belong to them

Inappropriate Usage

Please refer to the UCF Acceptable Usage Policies for what is considered to be inappropriate usage.

Information Technology and Resources Policy (4-002)
Golden Rule/Computer Use Policy section